



IN-SERVICE SUPPORT

IN-SERVICE SUPPORT TO MARINE OPERATORS

Berthon has extensive experience in the provision of vessel in-service support to various organisations including the UK's Ministry of Defence (MoD), the Royal National Lifeboat Institution (RNLI), Port Authorities, pilots and other commercial operators. Potential clients can be confident that Berthon has a great team in place that will deliver exceptional service, no matter where the vessel is based.

ENABLING CONTRACTS AND SERVICE SUPPORT

Berthon's management team are committed to working closely with the vessel's operator to minimise operational risk and vessel down time. Berthon's highly-qualified engineers ensure that support operations run smoothly.

Our current MoD enabling contract focuses primarily on in-service support. Berthon has maintained a range of different MoD vessels in the performance of their various roles for over 10 years. During this time, work has included planned refits, maintenance and unplanned defect rectification and repair. The experience of Berthon's staff and project management teams from the support of MoD vessels is unmatched in the UK.

Berthon also provides a highly effective support and spares supply service for vessels that are based away from its South Coast premises. Berthon has a continuous presence at Her Majesty's Naval Base, Portsmouth providing in-service

support to Portsmouth Marine Police, the Defence Diving School and HMS Bristol, as well as other boat operators on the base. In addition, Berthon works in naval bases throughout the UK including Plymouth, Faslane, Cardiff, London, Poole, Portsmouth and Portland. Berthon's services extend to providing support and spare parts for vessels in locations across the globe including the Falkland Islands, Ascension Island, Canary Islands, Gibraltar, New Zealand and throughout the USA, Europe and South Africa.

Berthon also holds an enabling contract with the RNLI providing repairs to vessels in service, as well as carrying out any design update requirements the RNLI may have. These services are made available to all the vessels in the RNLI fleet, even at short notice. Work is then carried out either at Berthon's premises, or remotely at any of the 237 Lifeboat stations around the coastline of Britain and Ireland.



Supporting MoD, defence and commercial craft on-site at our Lymington facility

SERVICE TECHNICAL TEAMS

Defect rectification, repairs and first line maintenance is carried out by Berthon's dedicated service technicians. Our teams comprise of in-house engineers, electricians, shipwrights and painters. Each member of the team has the requisite training, skills, experience and tools to address any defect, repair or maintenance procedure.

Support of vessels in the UK will generally be provided by deployment of either a service response vehicle or RIB to the vessel's location. Alternatively, Berthon can arrange the dispatch of spare parts, equipment or technical support. To ensure a 24/7 service, and fast response, Berthon offers a dedicated out-of-hours mobile phone number and e-mail address for any urgent support requirements. Which is managed by a senior engineering manager.

Berthon offers several cost-effective approaches when managing the support of vessels overseas. All options will be considered including sending a Berthon technician along with spare parts, tools and equipment to meet the vessel's crew for installation. Otherwise, Berthon can arrange support from a local equipment agent or, using our extensive business network, appoint a local partner to provide the support.



Shannon class lifeboats alongside at Berthon



Police patrol boat in 75t hoist

BERTHON FACILITIES

Berthon has a highly-skilled, motivated and well trained workforce as well as an impressive management system in place. Service engineering teams in the field are supported by their colleagues who have access to Berthon's excellent facilities, including workshops, stores and equipment for the maintenance of vessels up to 30m in length and weighing up to 120t. This combination of skills, facilities and good project management enables Berthon to service numerous concurrent projects.



27m workboat undergoing engine repairs



Part of the 40,468 sq/m Berthon site



Major overhaul on fisheries protection vessel NORMAN LE BROCCQ

Certificate of Recognition and Appreciation

3 ARUN CLASS, 21 SEVERN CLASS AND 12 SHANNON CLASS ALL-WEATHER LIFEBOATS



This certificate celebrates the long and successful partnership between BERTHON Boat Company and the Royal National Lifeboat Institution (RNLI). This partnership has played a key part in equipping the RNLI in its mission to save lives around the coasts of the UK, Republic of Ireland, Isle of Man and Channel Islands.

Between 1986 and 2015, the RNLI and BERTHON worked together to build 3 Arun class, 21 Severn class and 12 Shannon class lifeboats.

Total lives saved between 1986 and 2015: 584

Charles Hunter-Pease, RNLI Chairman

